

TERMS AND CONDITIONS

For the ENTSO-E and EU DSO Entity TSO-DSO Cooperation Platform

Version: June 2026

Article 1. Introduction

1.1 These Terms and Conditions (hereinafter referred to as “Terms and Conditions”) govern your access to the TSO-DSO Cooperation Platform (hereinafter referred to as “TSO-DSO Cooperation Platform” or “Platform”). The TSO-DSO Cooperation Platform is a joint initiative between ENTSO-E and the EU DSO-Entity (hereinafter referred to as “DSO Entity”) to support and enhance cooperation between the transmission system operators (TSOs) and the distribution system operators (DSOs). It provides a single entry point for all jointly developed TSO-DSO platforms and initiatives, including **Technopedia, Capacitypedia, and Data Interoperability** (hereinafter collectively referred to as the “Dedicated Sub-Platforms” or individually by their respective names). The Platform, encompassing all Dedicated Sub-Platforms, is managed by ENTSO-E and the DSO Entity. Together, ENTSO-E and DSO Entity are referred to as “the Associations”.

1.2 The Dedicated Sub-Platforms are described as follows:

- a) **Technopedia:** Technopedia is a joint ENTSO-E/DSO Entity knowledge-sharing platform created under the European Commission’s Action Plan for Grids to increase the visibility of grid technologies used in electricity transmission and distribution systems. It brings together descriptions of technologies, practical use cases, and examples of deployments across Europe, enabling system operators to identify existing solutions and understand how they are being applied.

The purpose of this Dedicated Sub-Platform is to support the uptake of innovative and smart-grid technologies that improve the efficiency, stability, security, resilience, and overall performance of electricity grids. It also enables stakeholders to contribute applications and use cases through a transparent review process, thereby promoting the sharing of good practices and encouraging the wider adoption of effective solutions across Europe.

b) Capacitypedia: Capacitypedia is a joint platform developed by ENTSO-E and the EU DSO Entity to provide a pan-European overview of available grid hosting capacities. It is intended to compile and present information on national practices and capacity-related data collected from TSOs and DSOs across Europe.

The purpose of this Dedicated Sub-Platform is to improve transparency regarding the availability of grid capacity, enhance visibility of hosting capacity across the European Union, and support stakeholders in understanding national approaches to capacity information. In this respect, it serves as a common reference tool under the EU Action Plan for Grids (Action 6).

c) Data Interoperability: Data Interoperability is a Dedicated Sub-Platform jointly managed by ENTSO-E and the EU DSO Entity. It is intended to support interoperability in European energy services through a common framework for mapping, documenting, and sharing national practices relating to data interoperability. The platform is linked to guidance for Member States, collections of national mappings, version histories, and related regulatory and technical information, including implementing acts adopted by the European Commission and data interoperability models.

The purpose of this Dedicated Sub-Platform is to facilitate a more consistent and transparent approach to data interoperability across Member States, support the implementation of EU legal and regulatory requirements, and enable improved coordination among TSOs, DSOs, and other stakeholders through accessible, structured, and up-to-date interoperability information.

1.3 Please read the following Terms and Conditions carefully before using the Platform and the Dedicated Sub-Platforms. You should review these Terms and Conditions regularly as they may change at any time at our sole discretion. If you do not agree to any Terms or Conditions, you should not access or otherwise use our Platform or Dedicated Sub-Platforms. You agree to these Terms and Conditions by accessing the Platform.

Article 2. Ownership

2.1. Ownership of the Platform

This website operates on the TSO-DSO Cooperation Platform (“Platform”) and its Dedicated Sub-Platforms, all of which are owned and managed by the Associations. All content embedded on the Platform, including text, graphics, logos, images, and software (collectively referred to as "Platform Content"), is the property of the Associations, and is protected by intellectual property laws, unless otherwise specified. You may not reproduce, distribute, or create derivative works from any Platform Content without prior written consent of the relevant rights holders, or as otherwise provided in these Terms and Conditions.

2.2. Ownership of the Content

This Platform is moderated by ENTSO-E (the TSOs Association) and the DSO Entity (the DSOs Association). Both Associations equally serve as moderators and content contributors. However, each Association limits its content creation and review to topics within its respective scope of expertise.

Article 3. Access to and use of the Platform

3.1 Access to the Platform is possible through the TSO-DSO Cooperation Platform public website available at the following domain **<https://tsodsoplatform.eu>**. No prior registration or creation of an account is required to obtain access. The Platform may also be accessed through the dedicated domains of each Dedicated Sub-Platforms, namely **<https://www.capacitypedia.eu/>**, **<https://dso-tso-technopedia.eu/>** and **<https://www.data-interoperability.eu>**.

3.2 You are prohibited from using the Platform to post or transmit any infringing, threatening, false, misleading, abusive, harassing, libellous, defamatory, vulgar, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate any law. We reserve all rights to deny you access to the Platform in case of a breach of these Terms and Conditions.

3.3 The Associations will fully cooperate with any law enforcement authorities or any court order requesting or directing the Associations to disclose the identity of anyone posting or transmitting any such information or materials or to act against illegal content.

3.4 You are prohibited from using the Platform to advertise or perform any commercial solicitation.

3.5 Unauthorized attempts to upload information, change information, defeat, or circumvent security features, or otherwise cause damage to the system are strictly prohibited and may be punishable under applicable laws.

3.6 No form of automated content moderation will be applied.

Article 4. Your Use of the TSO-DSO Cooperation Platform

4.1 The Associations grant you permission to use the TSO-DSO Cooperation Platform as follows:

- with the exception of images of people or places that are located outside of the “News” section of the Platform, you may download Content, but only for non-commercial, personal use and provided that you also retain all copyright and other proprietary notices contained on the Content;
- you may not use any images or graphs without the relevant rights holders’ written permission;
- Content within the “News” section of the Platform may be reproduced solely for editorial purposes in newspapers, news magazines, specialized publications and broadcast media;
- you may not distribute, modify, copy (except as set forth above), transmit, display, reuse, reproduce, publish, license, create derivative works from, transfer, sell or otherwise use Content without the relevant rights holders’ written permission;
- you are prohibited from using the Platform to post or transmit any infringing, threatening, false, misleading, abusive, harassing, libellous, defamatory, vulgar, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate any law – the Associations will fully cooperate with any law enforcement authorities or any court order requesting or directing them to disclose the identity of anyone posting or transmitting any such information or materials;
- you are prohibited from using the TSO-DSO Cooperation Platform to advertise or perform any commercial solicitation; and

- unauthorized attempts to upload information, change information, defeat or circumvent security features, or otherwise cause damage to the Associations systems and the Platform are strictly prohibited and may be punishable under applicable laws.

Article 5. Special Terms and Conditions Applicable to the Dedicated Sub-Platforms

5.1 Submission of the Member States' Reports to the Dedicated Sub-Platform for Data Interoperability

- 5.1.1 Pursuant to Article 12(1)(c) of Regulation (EU) 2023/1162, the Associations shall publish on the Dedicated Sub-Platform Data Interoperability the reports detailing national practices relating to the implementation of the reference model for data access, as submitted by the Member States for review and approval by the European Commission.
- 5.1.2 The European Commission may, at its sole discretion, reject the reports, request clarifications or amendments, or approve the reports for publication.
- 5.1.3 Following the approval of the European Commission and the submission of the relevant reports to ENTSO-E and the DSO Entity, the Associations shall publish the reports on the Dedicated Sub-Platform Data Interoperability and may further disseminate them through seminars, publications, social media content, or other communication channels, as appropriate.

5.2 Submission of a Contribution to the Dedicated Sub-Platform Technopedia

- 5.2.1 You may submit information related to technologies applied in the distribution and transmission grids (hereinafter referred to as a "Contribution") via the application form available on the Dedicated Sub-Platform Technopedia. Upon receipt of your Contribution, the Associations will review it.
- 5.2.2 At their sole discretion, the Associations may choose to reject the Contribution, request clarifications, or approve it. Please carefully consult the application guidelines, available in the Dedicated Sub-Platform Technopedia prior to submitting your Contribution. If clarifications are requested by the Associations, you must resubmit the Contribution incorporating the requested modifications. The revised Contribution will then be subject to a follow-up review by the Associations.
- 5.2.3 For the purpose of this clause, "material modifications" shall refer to any modifications which do not strictly relate to improving the text or structure of a Contribution. The

Associations reserve the right to propose modifications to your Contribution. Any proposed material modifications will be communicated to you. If no comments or objections regarding such material modifications are received within fifteen (15) days of the notification thereof, the proposed material modifications shall be deemed accepted.

- 5.2.4 Following the approval of a Contribution, the Associations shall proceed with the publication on the Dedicated Sub-Platform Technopedia and further dissemination thereof through, as the case may be, seminars or social media content.

Article 6. Intellectual Property Rights

6.1 With the exception of the Contributions published on the Dedicated Sub-Platforms in accordance with these Terms and Conditions or any special terms that may apply, all other content on this Platform, including text, graphics, logos, images, and software (hereinafter referred to as “Materials”), is the joint property of ENTSO-E and of the DSO Entity, and is protected by intellectual property laws. You may not reproduce, distribute, or create derivative works from any Materials without our prior written consent or as provided in these Terms and Conditions.

6.2 Unless otherwise specified in these Terms and Conditions, you retain all intellectual property rights in the Contribution you submit to the Dedicated Sub-Platform Technopedia. Whenever you submit a Contribution, you hereby grant to ENTSO-E and DSO Entity a non-exclusive, worldwide, royalty-free license to use, reproduce, display, distribute and publish the Contribution on the Dedicated Sub-Platform Technopedia, with a right to sub-license to third parties under the terms set forth in Article 6.5 of these Terms and Conditions. This license specifically includes the right to moderate, edit and distribute the Contribution through the Dedicated Sub-Platform Technopedia, including through any affiliated or partner channels, for the purposes of publication and wider dissemination.

6.3 By submitting a Contribution to the Dedicated Sub-Platform Technopedia, you represent and warrant that you have all necessary rights - whether through ownership, license, or other legal authorization - to make such submission and to grant the license described in Article 6.2 of these Terms and Conditions. You further warrant that the Contribution does not infringe or misappropriate any intellectual property rights, confidentiality obligations, or other legal rights of any third party,

and that it may be used, modified, shared, and disseminated by the Associations in accordance with these Terms and Conditions without restriction.

6.4 You agree to indemnify, defend, and hold harmless each and any of the Associations and their officers, directors, employees, and affiliates from and against any and all claims, liabilities, damages, losses, or expenses (including reasonable legal fees) arising out of or in connection with any breach of the representations and warranties in Article 6.3 of these Terms and Conditions.

6.5 You may access, consult, download, and further disseminate Contributions published on the Dedicated Sub-Platform Technopedia, provided that you retain all copyright and other proprietary notices included in the Contribution. To this end, you are granted a non-exclusive, royalty-free, revocable sub-license in accordance with Article 6.2 of these Terms and Conditions.

Article 7. Notice and action

7.1 If you believe that certain content hosted on the Platform is illegal, you may notify us through the following contact details: info@tsodsplatform.eu.

7.2 All notices must include:

- a detailed explanation of why the content is illegal;
- your contact information;
- the exact URL(s) of the content in question; and
- a statement confirming your declaration that the information and allegations contained in the notice are accurate and complete.

Upon receipt, we will send you our confirmation of receipt and will review the notice diligently and inform you of the outcome and reasoning in a timely manner.

7.3 If you submitted a notice, you may submit a complaint through our internal complaint-handling mechanism within six (6) months of the decision regarding such notice. Complaints must be submitted via info@tsodsplatform.eu and will be reviewed within a reasonable timeframe. You will be informed of the decision and its justification.

7.4 When you are addressed with a decision in accordance with Article 7.2 of these Terms and Conditions, you may seek further redress through certified out-of-court dispute settlement bodies designated in accordance with Article 21 of Regulation (EU) 2022/2065 (“the Digital Services Act”). Information on the certified bodies is available upon request.

7.5 Where applicable, we will publish annual transparency reports outlining:

- content moderation decisions;
- the number and type of notices received;
- the use of automated tools;
- complaints and disputes handled; and
- the number of suspended users based on violations of Article 3.2 of these Terms and Conditions.

These reports are made publicly available the Dedicated Sub-Platforms.

Article 8. Privacy

8.1 The Associations are committed to protecting the personal data of everyone visiting our Platform or being in contact with us. Any personal data (for example, your name, address, telephone number or e-mail address) you transmit to the Platform by electronic mail or otherwise will be used by the Associations in accordance with the Platform’s Privacy Policy. Any other communication or material you transmit to the Platform, such as questions, comments, suggestions or the like, will be treated as non-confidential and non-proprietary.

Article 9. Disclaimer of Warranties

9.1 ALL MATERIALS AND CONTRIBUTIONS ON THE PLATFORM ARE SUBJECT TO CHANGE AND ARE PROVIDED TO YOU “AS IS” WITHOUT ANY WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED. The Associations neither warrant nor represent that your use of any Materials or Contributions will not infringe the rights of any third parties nor that the Materials or Contributions will be accurate, complete or up to date. The Associations expressly disclaim any responsibility or liability for Materials or Contributions provided by third parties, including but not limited to Member States. Additionally, with reference to any discussions, postings, transmissions, bulletin boards, and the like that may be on the Platform, the Associations assume no responsibility or liability arising from any infringing, threatening, false, misleading,

abusive, harassing, libellous, defamatory, vulgar, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate any law, contained in any such locations on the Platform.

Article 10. Exclusion of Liability

10.1 The Materials in the repository of the Platform are provided as received from third parties, including Member States, and are published without modification, except for changes made solely for operational or formatting purposes. The Associations do not verify, edit, or endorse the content of these materials, unless explicitly stated otherwise.

10.2 Except in cases of liability for fraud, gross negligence, personal injury, or death, in no event shall the Associations be liable for any damages of any kind, including, but not limited to, direct, indirect, general, special, incidental, or consequential damages arising out of any use of the information contained herein. In the event of gross negligence, each of the Associations' liability shall not exceed the amount of EUR 10.000.

Article 11. Links to Third Party Websites

11.1 The Platform may contain links to sites owned or operated by parties other than the Associations. Such links are provided for your convenience only. The Associations do not control, and are not responsible for, the content or privacy policies on, or the security of, such websites.

11.2 Neither do the Associations endorse the content, or any products or services available, on such websites.

Article 12. Cautionary Language Regarding Forward-Looking Statements

12.1 The Platform may contain statements, estimates or projections that constitute "forward-looking statements". Generally, the words "believe," "expect," "intend," "estimate," "anticipate," "project," "will" and similar expressions identify forward-looking statements, which generally are not historical in nature. Forward-looking statements are subject to certain risks and uncertainties that could cause actual results to differ materially from the Associations' historical experience and our present expectations or projections. You should not place undue reliance on forward-looking

statements, which speak only as of the date they are made. The Associations undertake no obligation to publicly update or revise any forward-looking statements.

Article 13. Revisions to the Terms

13.1 The Associations may at any time revise these Terms and Conditions by updating this page on the Platform and/or the Dedicated Sub-Platforms. In case of material changes, and to the extent we have your contact details, we will inform you of such changes.

13.2 Your continued use of the Platform after any changes constitutes your acceptance of the new Terms and Conditions. You are bound by any such revisions and should therefore periodically visit this page to review the current Terms and Conditions.

Article 14. Law and Jurisdiction

14.1 These Terms and Conditions and your use of the Platform are governed by Belgian law. Any disputes shall be subject to the jurisdiction of the tribunals and courts in Brussels.

Article 15. Secured Access Privilege: User Account, Password, and Security

15.1 The Associations may maintain a secured section of the Dedicated Sub-Platforms to share and make available certain materials and information that require access restrictions. Validated users will be granted access privileges to such secured sections. Users are responsible for maintaining the confidentiality of their assigned User ID and password and are fully responsible for all activities that occur under their account. The Associations shall not be liable or responsible for any misuse of User ID and password.

Article 16. General Security Practices and Termination

16.1 Users of the secured section of the Dedicated Sub-Platforms acknowledge that general security practices are employed. The Associations have the right to log off accounts that are logged in and show no activity for a long period of time, as well as account inactivity for more than 180

days. The Associations reserve the right to change these general security practices at any time without prior notice.

16.2 As a condition of the grant of access to the secured section, the user must agree that the Associations may terminate the user's account and its access privilege for any reason. The user must also agree that any termination of its access privileges may be effected without prior notice, and that the Associations may at any time immediately deactivate or delete the user's account and prevent the user from further access to the secured section of the Dedicated Sub-Platforms. Furthermore, the user must agree that the Associations shall not be liable in any respect to the user or to any third-party for any termination of the user's access to the secured section of the Dedicated Sub-Platforms.

Article 17. Miscellaneous

17.1 These Terms and Conditions do not create an employment, agency, partnership, joint control or joint venture relationship between you and us. You are not acting "under the authority of" the Associations when you use the Platform, Materials and Content.

17.2 You agree that we may provide you with notices, including those regarding changes to the Terms and Conditions by email or postings on the Platform.

17.3 If in any circumstance, we do not apply or enforce any provision of these Terms and Conditions, it is not a waiver of that provision.

17.4 You understand that, unless otherwise agreed to in writing by us, you have no expectation of compensation for any activity, contribution, or idea that you provide to us.

Article 18. Single point of contact

18.1 For any questions relating to the access to and use of the Platform or the submission or consultation of Contributions, please use the following contact details: info@tsodsoplatfrom.eu